



Department of Public Utilities

801 Crawford St 2<sup>nd</sup> Floor • P.O. Box 490 Portsmouth, VA23705-0490 • (757) 393-8524 • Fax (757)397-6350

## RELEASE BY OWNER FOR WATER SERVICE CONNECTION

I acknowledge that, as a condition of water service being established or restored, it is my responsibility to ensure that all indoor and outdoor plumbing fixtures and/or valves are in the “Off” position prior to establishment or restoration of service.

Further, I shall indemnify and hold harmless the CITY, its officers, agents and employees, from any and all claims, damages, losses, liabilities and expenses direct, indirect or consequential, arising out of or alleged to have arisen out of or in consequence of the establishment or restoration of water service, including damage from plumbing fixtures left in the “On” position, leaks, or improper or incomplete plumbing. This includes all ongoing construction or repairs of internal/external plumbing fixtures which may have been removed; it is the customer’s responsibility to have the valves corresponding to these fixtures operating/installed and in the “Off” position.

Although Portsmouth Public Utilities reserves the right **“NOT”** to establish water service with evidence of flowing water, I understand that City representatives will not be responsible for fixtures or piping which discharges water through the home/residence immediately after establishing or restoring service. Any water damaged caused by the establishment or restoration of water service is not the responsibility of the City or their representatives. There will be a charge for any rescheduled appointment with an additional charge for after-hours (later than 5:00 p.m.).

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Date of Request

|   |
|---|
| <b>Public Utilities Account Number or</b> |
| <b>Property Address</b>                   |

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