



For Immediate Release
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Dominion Energy Pause on Utility Disconnections

The Virginia Department of Social Services has announced that per [requirements](#) set forth by the Virginia General Assembly, **until March 1, 2022**, Dominion Energy is prohibited from disconnecting the power of individuals who received any of the services listed below at any time **between January 1, 2019 and July 31, 2021**:

- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)
- or Virginia Women, Infants, and Children Program (WIC)

In order to alert Dominion Energy that you qualify for this pause on service disconnection, **individuals will need to fill out a consent form** that allows the Virginia Department of Social Services (VDSS) to notify Dominion Energy that you receive a qualifying service.

[Click here to download, print and complete the consent form](#) (also available in [Spanish](#)). Please send signed and completed forms to the address on the bottom of the form as soon as possible. The address listed is: Benefit Programs Dominion Project; 801 E. Main Street; 9th Floor; Richmond, VA, 23219. If you cannot download the form or if you have questions, please call VDSS at 1-833-829-2767.

The form instructs the customer to not contact their local department of social services, but to call 1-833-829-2767. Here's the link <https://dss.virginia.gov/dominion/> for more information.

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