



An IMPORTANT Message from the Portsmouth Police Department

The Portsmouth Police Department is working diligently to provide exceptional service and ensure the health and well-being of our citizens during COVID-19 pandemic. The police department is urging all residents to adhere to Governor Ralph S. Northam's Executive Orders restricting movement, activities, and gatherings. Any individual who fails to comply with any part of the Governor's Orders are subjected to a Class 1 Misdemeanor which is punishable by up to 12 months in jail, a fine of up to \$2,500, or both. It is our goal to ensure compliance of these restrictions to protect our citizens and prevent further spread of the novel Coronavirus (COVID-19), in addition

to our other law enforcement responsibilities.

Finally, if residents observe any violations of the Governor's Orders by individuals, groups or non-conforming businesses, please call the **311 Non-Emergency Call Center** or the **Non-Emergency** number at **393-5300**.

Thank you for your assistance in keeping Portsmouth Safe and Healthy!

Assistance From A Distance

Although City Hall is closed to the public, know that city staffers are standing by ready to assist you. Below find all of the methods where you can take care of business, obtain information, news and updates from the city of Portsmouth:

- **City of Portsmouth Website:**

www.portsmouthva.gov

- **311 Non-Emergency Call Center:**

www.portsmouthva.gov/497/Citizen-Concerns

- **Social Media:**

Twitter: <https://twitter.com/cityofPortsVA>

Facebook: www.facebook.com/portsmouth.virginia/

Instagram: www.instagram.com/portsmouth_virginia/

Nextdoor: <https://nextdoor.com/agency/city-of-portsmouth/?i=xdmckfhbykljgynngzsf>

YouTube: www.youtube.com/user/VAPortsmouth

- **City Information Line:** (757) 398-0682
- **City of Portsmouth Telephone Number:** (757) 393-8000
- **Portsmouth Connect App:** Download for FREE from Apple or Google Play
- **Portsmouth Community Television (PCTV):** Cox Cable 48 and Verizon FiOs 39

Stay safe, Portsmouth. And, remember we are just a phone call, click or post away from connecting you to city services.

IMPORTANT CONTACT NUMBERS

- Portsmouth Behavioral Healthcare Services | 757-393-8618
- Portsmouth Department of Social Services | 757-405-1800
 - Apply for Benefits | 1-855-635-4370
 - Virginia Common Help | [commonhelp.virginia.gov](https://www.commonhelp.virginia.gov)
 - Cover Virginia (Medicaid only) | 1-855-342-8282
 - Emergency Assistance (other than SNAP) | 757-405-1800 | EXT. 8338
- For all other inquiries, please call the main DSS number | 757-405-1800
- Department of Health Regional Call Center | 757-683-2745 (8 a.m. – 6 p.m.)
- Department of Parks, Recreation & Tourism | 757-393-8481
- City Hall Information Line | 757-398-0682
- Visit portsmouthva.gov & portsVAevents.com
- For all other inquiries, please call the City of Portsmouth | 757-393-8000 (8 a.m. – 5 p.m.)



PORTSMOUTH DEPARTMENT OF SOCIAL SERVICES

The Portsmouth Department of Social Services, in accordance with Governor Ralph Northam's, Declaration of a State of Emergency, we have implemented the following practices:

- If you need to contact your worker or have questions regarding your EBT card, please call 758-405-1800.
- To apply for benefits, we encourage you to utilize the following methods:
 - Enterprise Customer Service - 1-855-635-4370
 - Virginia Common Help - website "commonhelp.virginia.gov"
 - Cover Virginia (for Medicaid only) - 855-242-8282
- For emergency assistance other than SNAP benefits, please call-757-405-1800; EXT 8338.
- If you have a scheduled appointment or need to pick up your EBT card or a replacement card, please see front desk security located at the main entrance of the DSS building.
- To drop off any documentation, please utilize the drop box located outside of the front entrance of the building.
- For all other inquiries, please call the main number for assistance -757-405-1800.



CORONAVIRUS COVID-19

DRIVE-THRU SCREENINGS AND TESTING

To meet the growing need within our communities, Sentara Healthcare is providing drive-thru screening and testing for those who are concerned they may have the coronavirus (COVID-19).

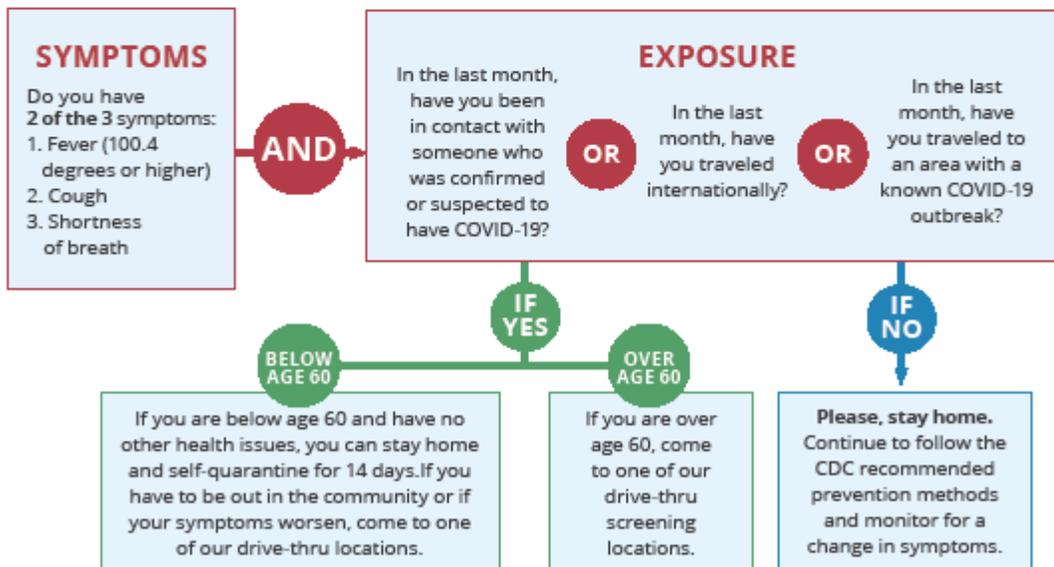


DRIVE-THRU LOCATIONS INCLUDE:

- Sentara Princess Anne Hospital**
2025 Glenn Mitchell Drive, Virginia Beach, Virginia 23456
- Sentara Williamsburg Regional Medical Center**
100 Sentara Circle, Williamsburg, Virginia 23188
- Sentara Edinburgh**
1933 Edwin Drive, Chesapeake, Virginia 23322

DATES AND TIME:
7 days a week from
10:00 a.m. – 6:00 p.m.

BEFORE YOU LEAVE YOUR HOUSE, ASK YOURSELF THESE QUESTIONS:





Portsmouth Food Service Program Expanded

(PORTSMOUTH, VIRGINIA – March 27, 2020) – In an effort to better serve our residents, we are combining our food service program times to make the process more efficient for our citizens. Every Monday through Friday, starting Monday, March 30, and continuing until further notice, the City of Portsmouth and Portsmouth Public Schools are partnering to provide food program services for Pre-K through 12th grade students. All meals will consist of bagged food for pick-up only (i.e. no eating at the sites). The children must be present to receive a meal.

Portsmouth Public Schools will distribute Breakfast and Lunch from 10 a.m. to 12 p.m. at the following sites:

- Wilson High School (1401 Elmhurst Ln.)
- I.C. Norcom High School (1801 London Blvd.)

Breakfast and Lunch will be served from 10:30 a.m. to 12:30 p.m. at the following sites:

- Churchland High School (4301 Cedar Ln.)
- Churchland Primary (5700 Hedgerow Ln.)
- Churchland Elementary (5601 Michael Ln.)
- John Tyler Elementary (3649 Hartford St.)
- Waters Middle (600 Roosevelt Blvd.)
- Cradock Middle (21 Alden Ave.)

The City of Portsmouth will distribute Lunch and Dinner from 12 p.m. to 2 p.m. at the following sites:

- Social Services Building (1701 High St.)
- Neighborhood Facility Recreation Center (900 Elm Ave.)
- Cavalier Manor Recreation Center (404 Viking St.)
- J.E. Parker Recreation Center (2430 Turnpike Rd.)
- Cradock Recreation Center (308 Allen Rd.)
- Grace Christian Church (3709 Elliott Ave.)
- Noble Street Baptist Church (100 Noble St.)
- Grove Church (5910 W Norfolk Rd.)
- St Johns Baptist Church (2200 Effingham St.)

We are also partnering with PRHA to distribute at Hamilton Place, Seaboard Square, Dale Homes, and Hope Village from 12 p.m. to 2 p.m. each day. Social Services staff is also distributing in the Swanson Homes and London Oaks housing complexes each day.

For more information, contact the Parks, Recreation and Tourism Department at 757-393-8481.

COVID-19 ALERT (Coronavirus)

If you have a fever, cough or other cold symptoms, be prepared to talk about recent travel and/or contact with others with these symptoms.

<p>1 ASK FOR A MASK</p>	<p>2 KEEP HANDS CLEAN</p>	<p>3 TELL US ABOUT IT</p>
		
<p>Make sure the mask covers your mouth and nose.</p>	<p>Use hand sanitizer or soap and water.</p>	<p>Report any recent travel and your symptoms.</p>

Call 1-877-ASK-VDH3 (1-877-275-8343 or (757) 393-8585.

Circuit Court Clerk's Office Coronavirus Policy

In light of the Coronavirus (COVID-19) the Portsmouth Circuit Court Clerk's Office will limit all NON-ESSENTIAL, NON-EMERGENCY public access to our office effective Tuesday, March 17th until further notice.

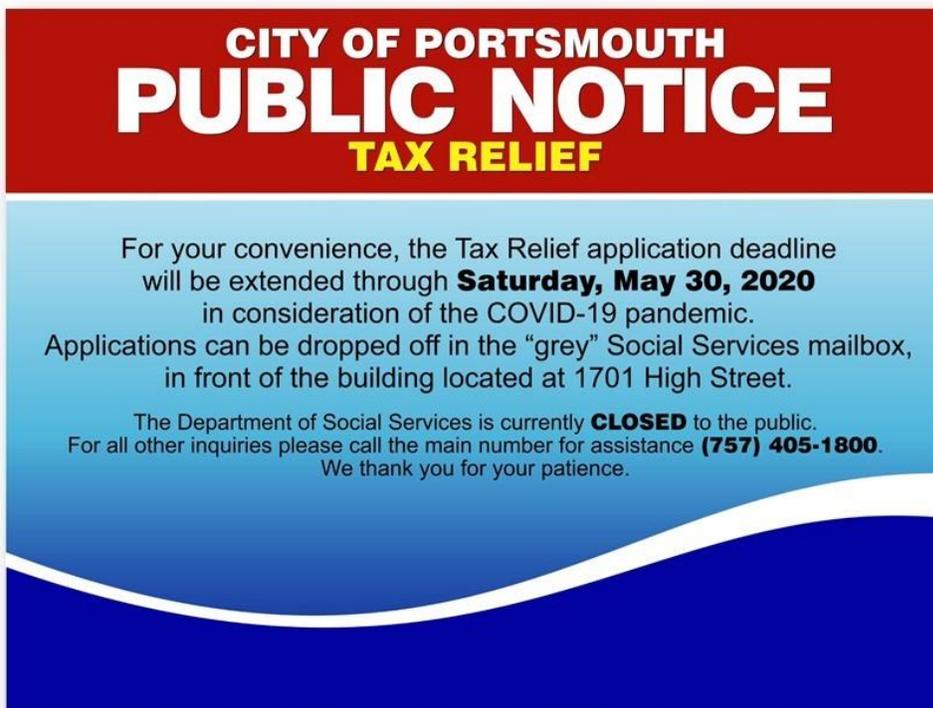
PLEASE CALL 757-393-8671 BEFORE COMING IN.

- The court will have a liberal continuance policy. Please contact the Docket Clerk at **757-393-5373**.
NOTE: Both parties must agree on the case being continued.
- For all non-emergency, non-essential requests, such as copies of Deeds, Marriage Licenses, Wills, Criminal and Civil documents, please call **757-393-8671** to get information on how to obtain copies.
 - You may also request & pay for copies at <https://www.clerkepass.com/>. Copies will be returned to you electronically via email.
- To record Deeds electronically, please contact:
 - CSC eRecording at 1-855-200-1150, or
 - Simplifile at 1-800-460-5657
- Attorneys **are required** to use e-Filing. E-Filing is a **free** service and the application can be found at <http://www.courts.state.va.us/online/vjefs/pilotregistrationapplication.pdf>. Your completed application can be faxed to **757-393-2024**.

- A drop box will be available outside of the Clerk's Office to accept ALL Circuit Court filings and deed recordings.
- Payments for criminal cases can be made online at <https://eapps.courts.state.va.us/fmsOnline/> or mailed to:

Portsmouth Circuit Court
1345 Court Street, Suite 101
Portsmouth, VA 23704

- Marriage licenses will still be issued; however, marriage ceremonies will be limited to just the bride and groom.
- We will no longer accept Probate Walk-Ins on Tuesdays until further notice. Please call **757-393-8671 ext. 5127** to setup an appointment.

A graphic with a red top section containing the text 'CITY OF PORTSMOUTH PUBLIC NOTICE TAX RELIEF'. The middle section is light blue with text about the tax relief application deadline extension to Saturday, May 30, 2020. The bottom section is dark blue with a white wavy line separating it from the middle section, containing text about the Department of Social Services being closed.

CITY OF PORTSMOUTH
PUBLIC NOTICE
TAX RELIEF

For your convenience, the Tax Relief application deadline will be extended through **Saturday, May 30, 2020** in consideration of the COVID-19 pandemic. Applications can be dropped off in the "grey" Social Services mailbox, in front of the building located at 1701 High Street.

The Department of Social Services is currently **CLOSED** to the public. For all other inquiries please call the main number for assistance **(757) 405-1800**. We thank you for your patience.

UMMOJA
Festival 1990-2020

CANCELLED
in compliance with the
Stay at Home Order issued by
Governor Ralph S. Northam
relative to the novel Coronavirus Pandemic.



**136th Annual Portsmouth
Memorial Day Parade**

CANCELLED
in compliance with the
Stay at Home Order issued by
Governor Ralph S. Northam
relative to the novel Coronavirus Pandemic.

